



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

May 2022

BWL CONNECTIONS

Celebrate Drinking Water Week

Drinking Water Week is being celebrated Nationally May 1-7 and this year's theme is "There When You Need It." It's a terrific time to highlight the great benefits of BWL water.



The BWL water supply is plentiful, coming from 125 wells throughout the Lansing area pumping 100 percent of the water from approximately 400 feet underground from the Saginaw Aquifer.

There are over 800 miles of water main that are continually worked on to make

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LANSING

Celebrate Drinking Water Week *continued*

infrastructure updates to ensure quality water is supplied to you. The BWL takes many steps to ensure the water is there when you need it, including working to replace eight miles of water main per year. Additionally, every year hydrants and valves are inspected to guarantee they operate properly to deliver water to you for drinking, laundry, washing or fighting fires. In addition to upgrades and inspections, the BWL was the second utility in the country to remove lead service lines.

We want to continue to provide our customers great water when they need it. Remember to listen to the BWL's water mascot, Tommy Tap Water, and "Drink, Fill, Repeat." As we continue to make upgrades and improvements, we welcome hearing from you at water@lbwl.com or 517-702-7059.



Homeowners Assistance Program

The Michigan State Housing Development Authority (MSHDA) has opened the Michigan Homeowner Assistance Fund (MIHAF) to homeowners who have had a financial hardship directly related to COVID-19. Grants can assist with utilities, mortgage expenses, property taxes, Internet and more. To learn more, visit Michigan.gov/MIHAF.

Room Air Purifier - Seasonal Allergies

Now that spring is in full bloom and summer is on the horizon, for many of us that means one thing - seasonal allergies! Help your nose and your wallet by purchasing an air purifier. You should also remember to change your HVAC filters.



ENERGY STAR® room air purifiers help filter indoor air allergens and pollutants and are 25% more efficient than standard models, which could save you up to \$120 over its lifetime. These appliances can be costly, but BWL's Hometown Energy Savers® program is here to help: Receive a \$50 rebate when you purchase an ENERGY STAR® room air purifier! BWL provides rebates toward the purchase of numerous ENERGY STAR® qualified products and appliances. Call 800-573-3503 or visit lbwl.com/energysavers to learn more.



**BWL offices
will be closed
Monday,
May 30
in observance
of Memorial
Day.**



Spring is here, which means mating season for our resident peregrine falcons, Titan and August! Since 2004, the BWL has seen over 70 eggs laid in the nesting box, which sits atop the Eckert Power Station. Take a live look inside the nest 24-7 from our falcon cams at lbwl.com/falconcam.

