




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.



Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Apr 2025



Learn More About the Quality of BWL Water

Every year, the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1 with information about the previous calendar year.

To view the BWL 2024 Water Quality Report, visit lbwl.com/WaterQualityReport or use the QR code below to view it now.

If you would like to receive a paper copy, please contact BWL Environmental Services at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.



Celebrating Earth Month by Saving Energy (& Money)

Looking to jumpstart your energy-saving journey this Earth Month? BWL is here to help. Our Hometown Energy Savers® program offers resources to help you reduce your home energy use. As a bonus, you can reduce your energy bills, as well. Save green while going green!

Kick Things Off with a Free Home Energy Visit

Not sure where to begin? BWL's Home Energy Visit program offers all residential customers improvements to the efficiency and comfort of their homes. Call us at **800-573-3503** to schedule your visit. At no cost, a BWL expert will provide the following products and services:

- In-home energy visit
- Installation of LED light bulbs & nightlights
- Education and guidance on added ways to save
- Water-saving measures for addresses with an electric water heater

Income-Qualified Offerings

In addition to the standard measures, the Home Energy Visit program may be able to help you save more by replacing your older, inefficient refrigerator, room air conditioner, dehumidifier, or air purifier. Proof of income eligibility is needed to qualify for the free replacement of these types of units.

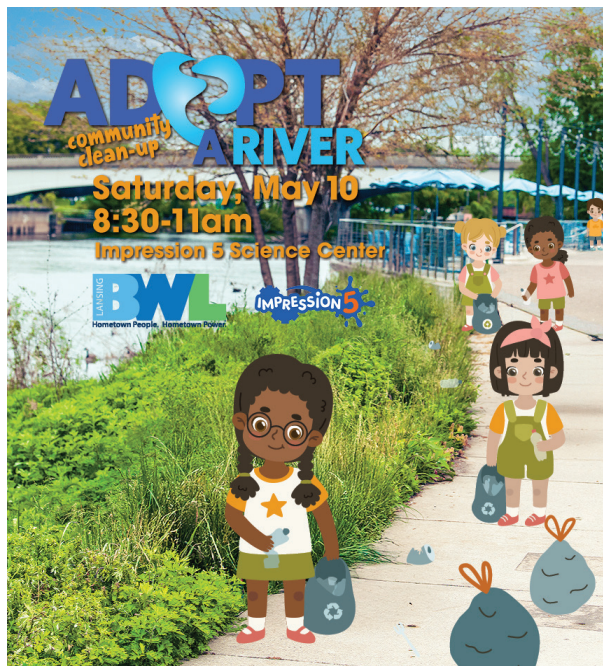
Do You Rent or Manage Residential Property?

If you are a renter in a home or apartment, please contact us for

a Home Energy Visit. In addition to residential electric customers that rent, landlords, property owners and developers can get cash incentives for upgrades to their rental homes and multifamily buildings. Call **800-573-3503** to learn more.

More Ways to Save

Once you have received your personalized recommendations for reducing energy use in your home, take the next steps with our Hometown Energy Savers program. The upgrades recommended during your Home Energy Visit may qualify for cash rebates! Visit lbwl.com/energysavers or call **800-573-3503** to learn about all the ways you can save energy and money this Earth Month and beyond.



**SATURDAY, APRIL 26
9AM-2PM
INGHAM COUNTY HEALTH
DEPARTMENT**

**SIGN UP TO VOLUNTEER
HERE:**

bit.ly/recyclerama2025

Accepted items include:

- Styrofoam
- LEDs
- Fluorescent Tubes
- Medications
- Thermostats
- Bicycles
- Plastic Bottles
- Cardboard
- Scrap Metal
- Appliances
- Dehumidifiers
- AND MORE!

