





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  **Round Up**
Round up my monthly utility bill to the next whole dollar
-  **Add \$1**
Add a dollar to my monthly bill
-  **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____
-  **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies.



Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Aug 2025 2024 Annual Summary of Energy Waste Reduction & Renewable Energy Reports



In 2024, the Michigan legislature passed Public Acts 229 and 235, amending the "Clean and Renewable Energy and Energy Waste Reduction Act" (PA 295) of 2008. This new legislation maintains the requirement for electric and natural gas utilities to establish renewable energy programs and energy waste reduction (EWR) programs, which will also reduce future costs of utility service.

Since 2009, the Lansing Board of Water & Light (BWL) has delivered programs that have achieved electric kilowatt hour (kWh) savings as required by the State of Michigan. These programs are summarized below:

Energy Waste Reduction - Through BWL's Hometown Energy Savers®, BWL and its residential and business electric customers saw 36,165,862 kWh of savings in 2024. To take advantage and learn more about energy reduction programs, visit lbwl.com/energysavers.

Electrification - New in 2024, BWL began to offer incentives for customers to switch from natural gas and gasoline appliances to high efficiency electric models. Incentives are now offered for E-bikes, lawn equipment, induction cooking and commercial forklifts.

cont. inside

2024 Annual Summary of Energy Waste Reduction & Renewable Energy Reports *cont. from the front*

Home Energy Rebates - BWL partners with retailers and contractors to offer rebates for installing efficient products such as air conditioners, dehumidifiers, refrigerators, smart thermostats and more.

Appliance Recycling - BWL offers free pick up and rebates for customers to recycle older, inefficient refrigerators, freezers, room air conditioners and dehumidifiers.

Hometown Energy Visit - BWL offers free in-home energy assessments to all customers regardless of income. Customers are offered a walk-through assessment of their home, along with educational materials customized to reduce their energy use.

Business Incentives - BWL offers financial incentives to business customers for upgrading the efficiency of their equipment and facilities. Incentives are available for items such as lighting, chillers, compressed air systems, occupancy controls and food service equipment.

Peak Power Partner - New in 2024, the BWL introduced Peak Power Partner, a bring-your-own-thermostat demand response program. Participants receive an incentive for enrolling a qualified smart thermostat.

PEAK POWER PARTNER BWL DEMAND RESPONSE PROGRAM

Join Peak Power Partner and earn **\$50** upfront plus **\$25** at the end of each year you stay enrolled if you opt-in to at least 50% of the yearly energy events! Help reduce energy demand on hot days without giving up comfort. Learn more and sign up today at lbwl.com/ppp.



Nonprofit Facility Grants - BWL provides grants to local organizations serving disadvantaged communities by installing efficient equipment in their buildings. By reducing their electric use, more of the nonprofit's budget is available for the valuable services they provide.

Renewable Energy - BWL is continuing to grow its renewable energy portfolio and work toward both internal carbon neutrality goals and state targets established by PA 235 of 2023. The BWL's efforts to meet its renewable energy goals in 2024 included:

- Beginning permitting, planning and construction to add an estimated additional 650 megawatts of clean energy to also meet future regional growth.
- Filing a Renewable Energy Plan in February 2025 with the Michigan Public Service Commission. Read it at lbwl.com/EWR.
- Continuing to receive wind energy from turbines in Gratiot and Tuscola counties.
- Owning and operating solar generation facilities, including a community solar park.
- Beginning outreach to help plan a new community solar offering in the coming year.
- Receiving solar energy from several large-scale solar arrays including Delta Solar in Delta Township, Assembly Solar in Shiawassee County and Calhoun Solar in Calhoun County.

In the 2024 reporting period, the BWL continued to meet the Renewable Energy requirements under PA 342, exceeding the statewide Renewable Portfolio Standard of 15% renewable energy.

Cost to Customers

- Beginning in 2022, the BWL did not charge customers any surcharges for its Energy Waste Reduction and Renewable Energy Programs.
- For every dollar spent on Energy Waste Reduction programs, customers should realize benefits of \$2.54. The MPSC annual report on renewable energy may be viewed at michigan.gov/mpsc.

Enjoy the convenience of fee-free payments

Use our six convenient kiosks at Quality Dairy locations to pay your BWL bill anytime. The kiosks accept cash, check, credit and debit cards. No fees, no lines!

Find a Location Near You:

- 700 N. Pine St.
- 5010 Dunckel Rd.
- 2121 W. Holmes Rd.
- 4500 W. Saginaw Hwy.
- 5100 S. Waverly Rd.
- 400 S. Pennsylvania Ave.



**BWL offices will be closed on
Monday, September 1
in observance of Labor Day.**