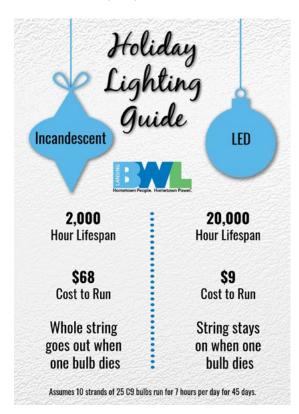


Light-emitting diode (LED) holiday lights are a hot holiday item for many reasons. They use up to 90 percent less electricity and last up to 10 times longer than standard bulbs, produce almost no heat and are nearly impossible to break.





### **Take Advantage of Rebates**

Did you score major savings this year on new energy efficiency appliances on Black Friday? Through Hometown Energy Savers®, residential BWL customers can earn rebates when you purchase and install qualifying energy-efficient products or equipment. Not only will rebates help make your purchase more affordable, but you'll see savings on your bill month after month.

From lighting to heating and cooling to appliances, Hometown Energy Savers® makes it easy to save throughout your home. Simply look for the ENERGY STAR® logo!

Download the application at hometownenergysavers.com.





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are three ways to help:

Round Up

### We will round your monthly utility bill up to the next whole dollar and

contribute the difference.

Round Up and Add \$1

You can round up your monthly bill to the next-whole-dollar, add a dollar to your bill each month or round up and add a dollar.

### One Time Donation

Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power.

Name:	
Date:	
Address:	
 Phone:	
BWL Account N	Number:

Mail to: Board of Water & Light PO Box 13007 Lansing, MI 48901-3007

# **ENCONNECTIONS**

## **Report Outages**

Power, Downed Line or Streetlight 877-295-5001

> Outage Center lbwl.com/outagecenter

> > BWL Mobile App lbwl.com/app

Outage Texting 898295/txtbwl

**Water Main Break** 517-702-6490

### **Medical Alert Form**

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to **lbwl.com** and click on Medical Alert Form.

#### **Seniors Shut-off Protection**

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

### **Military Families**

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

#### **Winter Shut-off Protection**

Customers having difficulties paying their utility bills may qualify for a winter protection plan.

Call 517-702-6006.





LansingBWL



LANSING



**Dec 2018** 

Help brighten a Lansing-area family's holiday season by donating to Pennies for Power. Participants agree to round up their utility bill to the next highest dollar each month, with the extra change going to provide one-time utility shut-off protection for customers who can't make their utility bill payment. If you haven't already signed up, fill out the form on the back of this Connections and submit it with your bill payment, or fill out the form online at lbwl.com/pennies.



Ibwl.com/pennies