

LANSING BWL CONNECTIONS

HOLIDAY LIGHT GUIDE

LANSING BWL

INCANDESCENT

LED

2,000 Hour Lifespan

\$68 Cost to Run

**Whole string goes out
when one bulb dies**

20,000 Hour Lifespan

\$9 Cost to Run

**String stays on when
one bulb dies**

Assumes 10 strands of 25 C9 bulbs run for 7 hours per day for 45 days.

We want to keep you and your family safe this holiday season! For tips about electrical safety, please visit lbwl.com/12tips.

Our offices will be closed Wednesday, December 24 and Thursday, December 25. Happy Holidays!

Our offices will be closed on Wednesday, December 31 and Thursday, January 1. Happy New Year!

LANSING BWL CONNECTIONS



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

Learn more and sign up online at lbwl.com/pennies.

Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006 or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information or the BWL to inquire about a payment plan.

'Tis the Season to Save

Why ENERGY STAR®?

ENERGY STAR certification means your product's performance has been verified and meets "strict performance requirements." Looking for the ENERGY STAR blue logo is a quick and easy way to make sure that the product you're buying is good for the planet, as well as your energy savings.

Cash Back from BWL

In addition to the energy savings offered by efficient equipment, BWL residential electric customers can save on upfront costs with the Hometown Energy Savers® program! Earn cash rebates when you purchase and install qualifying ENERGY STAR certified home appliances, such as refrigerators and freezers, washers and dryers, and dishwashers. Visit lbwl.com/appliances to find the full list of available rebates.

Give the Gift of Savings

ENERGY STAR also certifies many giftable items, such as tablets, laptops, sound bars and even holiday lights. When you gift ENERGY STAR products, you're giving your loved one a long-lasting, quality gift that will help them save energy and money. Shop the Holiday Gift Guide at energystar.gov. Find rebate applications and more ways to save energy and money at your home or business with the Hometown Energy Savers® program at lbwl.com/energysavers. If you have questions, please call 800-573-3503.