




Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

 **Round Up**
Round up my monthly utility bill to the next whole dollar

 **Add \$1**
Add a dollar to my monthly bill

 **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____

 **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Feb 2021

BWL CONNECTIONS

BWL Focus on Clean Energy for 2021

The Lansing Board of Water & Light is committed to being Michigan's cleanest electric utility by increasing our use of renewable energy and reducing energy waste.

We're on target to deliver 50 percent of our power from clean energy sources by 2030 and to be a carbon neutral utility by 2040. Carbon neutral means that any carbon emissions from the BWL will be offset by an equal reduction in BWL emissions from somewhere else, either through increased use of clean energy, reducing energy waste or improving efficiencies.

continued inside



LANSING

BWL Focus on Clean Energy for 2021

continued from front

In 2016, the BWL pledged to deliver 30 percent clean energy by 2020 and end all use of coal by 2025.

“Like our past strategic plans, the new plan provides a high-level road map to guide the BWL’s operations for the next five years by emphasizing our most important goals and assets, including our workers, our community, our commitment to safety and our commitment to delivering reliable and affordable power to our customers,” said BWL General Manager Dick Peffley. “The new strategic plan firmly commits the BWL to a future of cleaner power. We must be mindful of our impact on the planet and operationalize the delivery of reliable, affordable and cleaner power.”



Residential Rebate Available for ENERGY STAR® Room Air Purifiers

ENERGY STAR® room air purifiers help filter indoor air allergens and pollutants and are 27 percent more efficient than standard models, which could save you up to \$144 over its lifetime. These appliances can be costly, but BWL’s Hometown Energy Savers® program is here to help: Receive a \$100 rebate when you purchase an Energy Savers® room air purifier!

BWL provides rebates toward the purchase of numerous qualified products and appliances. Visit lbwl.com/rebates or call 800.573.3503 for more information.



Build with Efficiency in Mind

Planning a new construction or major renovation project? Before you break ground give us a call! The BWL Hometown Energy Savers® Business Program offers valuable incentives to offset costs. You’ll also see a range of financial and environmental benefits throughout the life of the building. New construction and renovation incentives include lighting, controls, compressed air, mechanical, commercial kitchen and more. Contact us at 877-NRG-LBWL (877-674-5295) or visit lbwl.com/EnergySavers to learn more.

