



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  Round Up
Round up my monthly utility bill to the next whole dollar
-  Add \$1
Add a dollar to my monthly bill
-  Round Up and Add
Round up my monthly bill to the next whole dollar and add \$_____
-  One Time Donation
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight

877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older and low income customers on a winter protection plan are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

Feb 2024

BWL CONNECTIONS

Show Your Love with ENERGY STAR® Appliances

We know, we know - your home's appliances aren't the first thing that comes to mind when you think about treating your loved ones this Valentine's Day. However, buying ENERGY STAR doesn't just imply energy savings - it's a way to show those in your household you care. How? Let's count the ways!

Choosing ENERGY STAR means safer, more thoroughly tested products.

In order to be considered ENERGY STAR certified, a product must go through rigorous testing and reviews. This allows you to have peace of mind when selecting ENERGY STAR products and so can the rest of your household.

Your home is more comfortable and cozy. Efficient and well-tested ENERGY STAR products, such as dehumidifiers or air purifiers, mean less energy is used to keep your home comfortable, which also lets you and your family enjoy a cozier, healthier space without spending more.

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Reduce stress with certified smart devices.

Using ENERGY STAR certified smart devices means less worry and more control over home energy use. Your loved ones can access smart thermostats or smart lighting devices right from their personal devices, never needing to wonder if they forgot to turn the heat down or switch off the lights when leaving for work or going on vacation.

Your gift won't cost more down the line.

Investing in an energy efficient appliance or gift allows you to give your loved ones cost and energy savings for years to come.

Rebates from BWL means your family budget stretches even further.

If upgrading to an ENERGY STAR certified appliance was part of your planned family budget, BWL is here to help your money go even further. As a BWL electric customer, you may qualify for various cash rebates on ENERGY STAR certified home appliances.

Show the love and upgrade to ENERGY STAR certified appliances this winter, and keep your household feeling cozy for less. Visit lbwl.com/appliances or call 800-573-3503 to see if you qualify for cash rebates through our Hometown Energy Savers® program.

Electrification Rebate Program

Did you know many of your everyday home appliances and equipment are available in a battery powered electric version? While you may be familiar with electric vehicles, there's a wide array of household and commercial items with electric counterparts. At BWL, we're proud to offer rebates for electric customers who make the switch to electric-powered equipment in their homes or businesses through our Electrification Program. Shifting away from fossil fuels is not only important for reducing carbon emissions, but also helpful in improving our community's overall health and wellbeing.

What are the benefits of going electric?

Depending on the type of switch you are looking to make, there are many ways electrification can improve your home or business environment and your health. For example, switching from a gas to an induction stove means removing the presence of gas in your home and improving your indoor air quality. Changing from a gas-powered to an electric lawn mower means not only reduced emissions, but also less noise pollution. Making the switch to an e-bike, or electric bike, allows you to save money on gas and improve your overall health by opting to bike rather than use a vehicle.

What's included in the program?

BWL's Electrification Program includes rebates for the following items:

- E-Bikes (Residential): \$300 - \$500 (\$1,200 for income eligible customers)

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- Induction Cooktops (Residential): \$1,000
- Electric Forklifts (Commercial): \$2,000 - \$4,000
- Electric Lawn Equipment (Residential and Commercial): \$25 - \$150

Switching to electric-powered energy rather than energy sourced from fossil fuels shows we're better able to support our customers in meeting the energy needs of the future. BWL is committed to pursuing carbon neutrality by 2040 - and reaching 50% clean energy by 2030 - which means your electric-powered equipment will be helping our community reach a broader energy goal that benefits everyone.

Visit lbwl.com/energysavers for full application information, or call 800-573-3503 to learn more about our available rebates and incentives.



Are you looking for financial assistance on your bills? Join us and over a dozen community partners at BWL's Community Resource Fair on Tuesday, March 19 from 2-6pm at Letts Community Center. To learn more, please visit lbwl.com/shutoffprotection.