

Energy-Saving New Year's Resolutions

Since 2008, the BWL Hometown Energy Savers® program has been helping residential and commercial customers lower their energy usage and save money. From offering rebates on the purchase of ENERGY STAR® appliances, to recycling services and on-site energy assessments, customers have lots of ways to reduce energy waste at home and at work.

It's a New Year and BWL has new offerings to help you save! Make saving energy a successful resolution with new and increased rebates for the purchase of qualifying household appliances.

2019 Offerings:

- ENERGY STAR® Air Purifier
\$100 Rebate
- ENERGY STAR® TV 21" - 50"
\$40 Rebate
- ENERGY STAR® TV 51" or larger
\$60 Rebate
- ENERGY STAR® Refrigerator
\$75 Rebate

Shop the ENERGY STAR® label for guaranteed product performance and quality. ENERGY STAR® products—from refrigerators to furnaces to light bulbs—are backed with third-party testing, have the same features as standard models and use significantly less energy.

For product specifications, local retailers and rebate applications, visit hometownenergysavers.com or call 800-573-3503.

Arts Council Recognizes BWL With Applause Award

The Arts Council of Greater Lansing awarded the BWL as one of the 2019 Applause Award winners, receiving the Business Leadership Award.

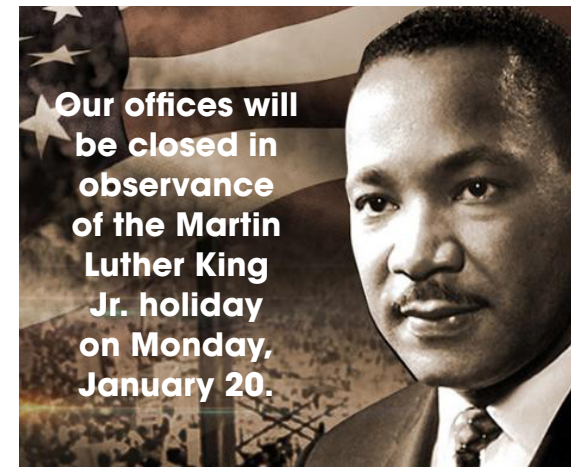
BWL was recognized for working with the Arts Council on placing art on the Central Substation in REO Town. Each recipient was recognized at the Arts Council's 40th Annual Holiday Glitter event and presented with a handcrafted award created by local artist Dane Porter.

Other award winners were Mayor Andy Schor, the Greater Lansing Association of Realtors, Lansing Symphony Orchestra, Dionne O'Dell, John Dale Smith and April Clobes.

The Applause Awards program was created to acknowledge those community members who are engaging in creative endeavors and advocating for and supporting arts, culture and creativity in Greater Lansing.



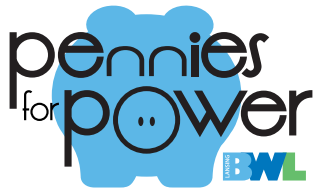
Mayor Andy Schor and BWL GM Dick Peffley accept Arts Council Applause Award



Toys for Tots and Food Fight

BWL employees collected 52 bikes and helmets, two boxes of toys and a scooter for Toys for Tots this year. We also participated in the Downtown Lansing Food Fight raising over \$3,000 and collecting 353 food items for the Greater Lansing Food Bank. Thank you to our generous employees!





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Outage Texting

898295/txtbwl

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Jan 2020

BWL CONNECTIONS

BWL's Solar Park Awarded Michigan Energy Innovators Project of the Year

BWL's East Lansing Community Solar Park was honored with the Michigan Energy Innovators Project of the Year in November at the Michigan Energy Innovators Business Council (EIBC) gala. The community solar park allows BWL customers to participate in renewable energy by leasing panels for 25 years. At the gala, Gov. Whitmer signed into law legislation that will reinstate the property tax exemption for renewable energy systems that was previously in effect from 2002 until 2012.



Gov. Gretchen Whitmer and BWL General Manager Dick Peffley