



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



#### Round Up

Round up my monthly utility bill to the next whole dollar



#### Add \$1

Add a dollar to my monthly bill



#### Round Up and Add

Round up my monthly bill to the next whole dollar and add \$\_\_\_\_\_



#### One Time Donation

Enclosed is a check for \$\_\_\_\_\_ as my one-time contribution to Pennies for Power

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

BWL Account Number: \_\_\_\_\_

Mail to:  
Board of Water & Light  
PO Box 13007, Lansing, MI 48901-3007

Sign up online at [lbwl.com/pennies](http://lbwl.com/pennies).

## BWL CONNECTIONS

### Report Outages

Power, Downed Line or Streetlight

866-710-8222

#### Outage Center

[lbwl.com/outagecenter](http://lbwl.com/outagecenter)

#### BWL Mobile App

[lbwl.com/app](http://lbwl.com/app)

#### Water Emergencies

517-702-6490

### Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to [lbwl.com/medicalalert](http://lbwl.com/medicalalert).

### Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information, or the BWL to inquire about a payment plan.



LansingBWL



BWLComm

July 2025

# BWL CONNECTIONS

## SMALL APPLIANCES BIG SAVINGS

Do you check for the ENERGY STAR® label each time you shop for a new appliance? If you don't, you could be missing out on savings—not just on your energy costs, but also on cash rebates available to you as a Lansing Board of Water & Light customer. Even with smaller appliances, choosing ENERGY STAR products can add up to big savings!

ENERGY STAR products not only meet quality standards, but energy saving standards, too. ENERGY STAR appliances need to meet strict energy efficiency requirements, which equals extra savings for you.

*cont. inside*



# SMALL APPLIANCES BIG SAVINGS

*cont. from the front*

For example, according to ENERGY STAR, certified room air purifiers are about 25% more energy-efficient than standard models, saving consumers about \$18 annually on utility bills or \$130 over the lifetime of the product.

Shopping for a new air purifier, dehumidifier or room air conditioner? Look for the blue ENERGY STAR logo and save! BWL's Hometown Energy Savers® program offers rebates for certified small appliances up to \$75 each! Just be sure to apply for your rebate within 90 days, as funds are limited.

Get a full list of appliance rebates and more ways to save by visiting our website at [lbwl.com/appliances](http://lbwl.com/appliances) or call **(800)573-3503** for more information.



## August 9

Start 9:15am  
BWL REO Depot



Lace up your shoelaces and get ready to run for the 15th annual Hometown Power 5K! The race will take place on Saturday, August 9 at BWL's REO Town Headquarters, 1201 S. Washington Ave., running throughout surrounding neighborhoods and along the Lansing River Trail.

Registration is \$25 through August 6, then increases to \$30. All money raised will support Pennies for Power to help families in need in the Lansing area pay their utility bills.

Whether you're a seasoned runner or a first-time participant, we invite everyone to join us in this annual celebration of community and wellness! To register or learn more, visit [lbwl.com/5K](http://lbwl.com/5K).

## Making Strides to Raise



Register at  
[lbwl.com/5K](http://lbwl.com/5K)

