

LANSING BWL CONNECTIONS

JULY 2026

DON'T SWEAT IT OUT THIS SEASON

It's peak air conditioning season in Michigan. If your home's HVAC system is causing you to sweat – either from rising temperatures, energy costs or both - BWL's Hometown Energy Savers® program can help!

Get a bonus rebate for your annual tune-up!

You should get your air conditioner tuned up once per year, as regular tune-ups can help reduce strain on your HVAC system and prevent expensive or disruptive repairs. Plus, the Hometown Energy Savers® program is offering a bonus rebate until September 30, 2026! Residential electric customers can earn \$75 cash back for completing a professional central AC tune-up.

Another way to ensure higher efficiency and better air quality in your home is to clean or change your heating and cooling system's air filters. More than half of your home's energy goes towards heating and cooling, which means any way to improve your system's efficiency can make a big difference!

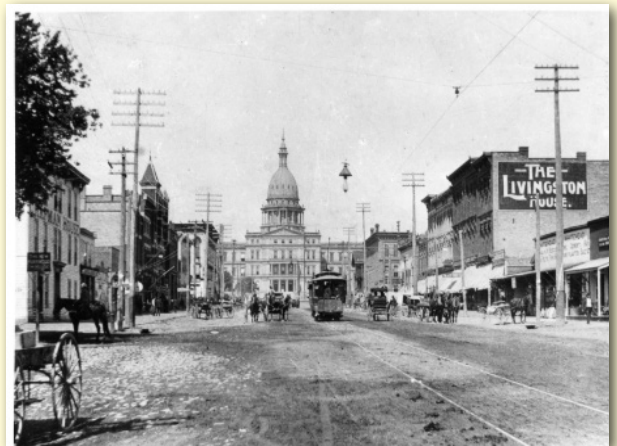
If your air conditioner is more than ten years old, it may be time to upgrade to a more efficient system. The Hometown Energy Savers® program offers rebates up to \$500 for qualifying models. If your entire HVAC system needs replacing or you're interested in adding air conditioning to your home, a heat pump may be the answer for you. Save up to \$600 in rebates on qualifying models.

Install a qualifying central AC or central air-source heat pump AND a smart/WiFi-enabled thermostat and receive a Hometown Energy Savers® combo bonus of \$50 to \$100!

Learn more about bonus rebates by calling 800-573-3503. Find full eligibility requirements and apply online at lbwl.com/hvac.

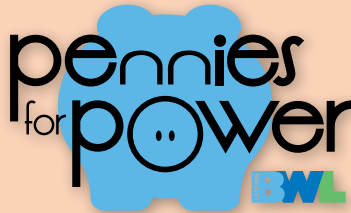
141 **THROWBACK**
FOR 141 **FACT:**
SERVING LANSING

Learn more about how BWL and Lansing "grew up" together in this month's blog about local industrialization at lbwl.com/141.



LANSING BWL 5K
August 8
Start at 9:15am
BWL REO Depot
Register at
lbwl.com/5k

Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

Learn more and sign up online at lbwl.com/pennies.

Report Outages

Power, Downed Line or Streetlight

866-710-8222

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Water Emergencies

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006 or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information or the BWL to inquire about a payment plan.

PUBLIC RATE HEARINGS

We understand that rate increases impact household budgets, and we're committed to being transparent about what the proposed changes are and why they're necessary. Two public rate hearings are scheduled for **August 1 at 10am** and **August 4 at 5:30pm** at the REO Depot at 1201 S. Washington Ave., Lansing. To learn more, visit lbwl.com/rateinfo.

RISING INFLATION'S IMPACT ON UTILITY SYSTEM INFRASTRUCTURE SINCE 2019

- A INSULATOR - 175%
- B WIRE CABLE - 550%
- C TRANSFORMER - 252%
- D WOOD POLE - 175%
- E GUY WIRE - 77%

