

Energy Saving Upgrades & Rebates!

While we're all spending a little more time at home, here are a few recommended updates that can make a positive impact on the environment and your own comfort. And thanks to rebates from Hometown Energy Savers®, making these energy-saving purchases can benefit your back account too!

- **ENERGY STAR® Appliances**
Upgrading to an ENERGY STAR® certified air purifier can help filter indoor allergens and pollutants. In addition, Hometown Energy Savers® offers a \$100 rebate!
- **Install a Smart Thermostat**
According to ENERGY STAR®, "For the average American household, almost half of the annual energy bill goes to heating and cooling – more than \$900 a year." Upgrading to an ENERGY STAR®-certified smart thermostat can help you save energy and give you more control over your comfort. You can also earn a \$50 Hometown Energy Savers® rebate!
- **Switch to LED Lighting**
Making the switch to ENERGY STAR®-



certified LED lighting is one of the easiest and most affordable ways to save, since LED bulbs use 75% less energy and last ten times longer than incandescent models. LEDs also perform flawlessly regardless of the temperature or humidity level, so they're great choices for porch and other exterior lighting. Plus, Hometown Energy Savers® offers rebates on outdoor LED fixtures!

FREE Energy Kits!

For a limited time, BWL is offering FREE Energy Kits by mail for residential electric customers!

Call 800-573-3503 or visit hometownenergysavers.com for more information.

Put Unnecessary Energy Costs for Your Business to Rest

Looking for an easy way to save on your business' energy bills each year? Have your employees put their inactive computers and electronics into "sleep mode" when not being used. Even easier? Your network administrator can utilize network power management software to activate these settings quickly and easily across your entire network, without affecting your data. The best part is this simple change can save your business up to \$50 per computer per year! Don't fall asleep on this energy saving opportunity. Call 877-NRG-LBWL (877-674-5295) or visit www.lbwl.com/EnergySavers to learn more.



**BWL offices
will be closed
and remote
office workers
will be off on
Monday,
May 25
in observance
of Memorial
Day.**

BE COUNTED LANSING

CENSUS 2020



ONLINE

Go to <https://respond.census.gov/acs> and enter your user ID to participate. Be sure to keep track of your generated PIN.



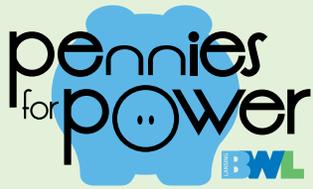
BY MAIL

Fill out the survey that you received in the mail and send it back in the postage-paid return envelope.



BY PHONE

Call 1-800-354-7271 for a phone interview version of the Census survey. To complete the survey in Spanish, call 1-877-833-5625.



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  **Round Up**
Round up my monthly utility bill to the next whole dollar
-  **Add \$1**
Add a dollar to my monthly bill
-  **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____
-  **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan.
Call 517-702-6006.



LansingBWL



BWLComm

Jun 2020

BWL CONNECTIONS

Learn More about the Quality of BWL Water

Every year the Lansing Board of Water & Light submits an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.



To view the BWL 2019 Water Quality Report, please visit lbwl.com/WaterQualityReport or use the QR code to view it now!



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at 517-702-6360.

To learn more about BWL's water, visit lbwl.com/water.