

Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

Round Up

Round up my monthly utility bill to the next whole dollar

🖰 Add \$1

Add a dollar to my monthly bill

Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____

One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

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Date:

Address:

Phone: ___

BWL Account Number:

Mail to: Board of Water & Light PO Box 13007, Lansing, MI 48901-3007

Sign up online at Ibwl.com/pennies

BWICONNECTIONS

Report Outages

Power, Downed Line or Streetlight 877-295-5001

> Outage Center Ibwl.com/outagecenter

> > BWL Mobile App Ibwl.com/app

Outage Texting 898295/txtbwl

Water Main Break 517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to **Ibwl.com** and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



BWLComm

Mar 2021

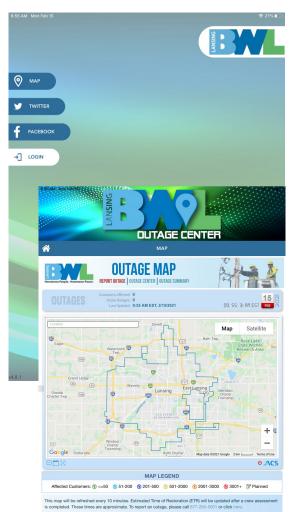
BWL's Appliance Recycling Program

Receive up to a \$50 rebate when you recycle a qualifying item through BWL's Appliance Recycling Program. BWL partners with local contractors and recycling facilities to offer free pick up and safe disposal of your older, inefficient appliances. Qualifying units include full-size and compact refrigerators and freezers, room air conditioners, and dehumidifiers. Properly recycling these appliances permanently removes them from our electrical grid and ensures environmentally harmful refrigerants are safely removed, Call 1-800-573-3503 or visit lbwl.com/energysavers to discover BWL Hometown Energy Savers® rebates and to schedule a pickup.



New Updates to BWL Outage App

The new BWL Outage Web and Mobile App updates are now available! The new updates to the login screen will require your last name or company name listed on your bill, and the first 6 digits of your BWL account or phone number associated with your account. Visit your mobile App Store or lbwl.com/ outagecenter for more information.



Plan Your New Build with a Green Blueprint

Is your business planning a new construction or renovation project? Please call BWL before you break ground! By including our Hometown Energy Savers[®] Business Program team in the planning stages, you can earn cash rebates on a wide range of decisions, helping to offset your costs. You'll also realize a range of financial and environmental benefits throughout the life of the building. Rebates are available on qualifying, efficient equipment, such as lighting, compressed air systems, controls, mechanical systems and commercial kitchen appliances.

Getting ready to begin your project? Reach out to us first at 877-674-5295 or visit hometownenergysavers.com.





Spring is almost here, which means mating season for our resident peregrine falcons, Titan and August! Since 2004, the BWL has seen over 70 eggs laid in the nesting box, which sits atop the Eckert Power Station. Take a live look inside the nest 24-7 from our falcon cams at Ibwl.com/falconcam.

