BWL CONNECTIONS

NOVEMBER 2026

Appliance Rebates Doubled Through End of Year

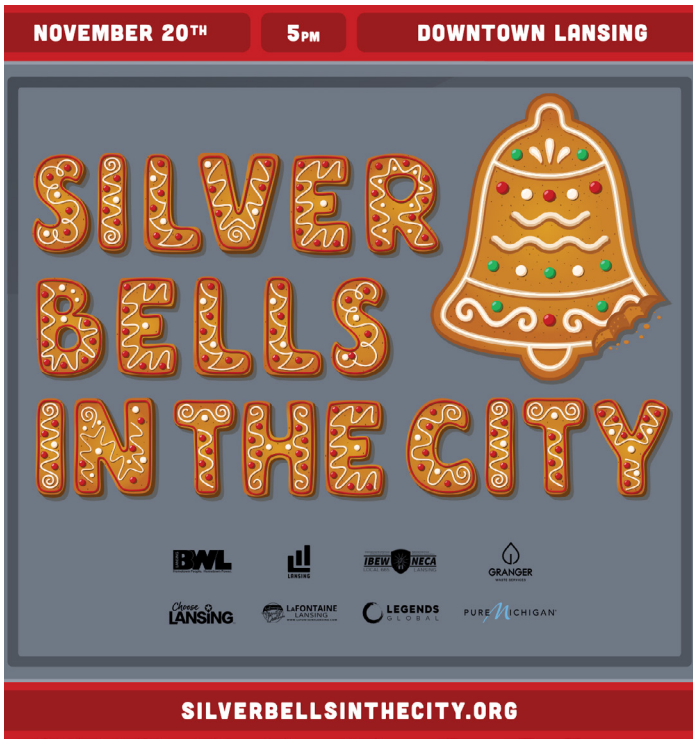
November is a great time to look for seasonal discounts on some of the higher-ticket items in your home, like appliances, especially during Black Friday or Cyber Monday sales. But did you know that, on top of seasonal sales, you could also be getting double the cash back from BWL for the purchase of energy-efficient appliances?

Save more with Hometown Energy Savers® holiday bonuses!

BWL residential electric customers are eligible for double the usual cash rebates on qualified appliances from the Hometown Energy Savers® program through December 31. Rebates are available for ENERGY STAR® certified appliances such as washers, dryers, refrigerators and even TVs! Be sure to read full requirements and keep all receipts before you apply by mail or online by December 31, 2026. Full information is available at **lbwl.com/appliances**.

Don't throw that old appliance away! Recycle it for even more cash back.

Is your efficient new appliance replacing an outdated one? You may be eligible for even more cash back through our Appliance Recycling program. Qualified customers can earn up to $50 in rebates when recycling an old, operable refrigerator, freezer, dehumidifier or room air conditioning unit. Plus, we'll pick it up for free! Schedule your pick-up online at **lbwl.com/appliancerecycling** or by calling 800-573-3503 between 8am-5pm, Monday through Friday.



Silver Bells 5K

Saturday, Nov 21
runsignup.com/silverbells

LANSING BWL CONNECTIONS

NOVEMBER 2026

pennies for power BWL

Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

Learn more and sign up online at **lbwl.com/pennies**.

Report Outages

Power, Downed Line or Streetlight
866-710-8222
Outage Center
lbwl.com/outagecenter
BWL Mobile App
lbwl.com/app
Water Emergencies
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006 or go to lbwl.com/medicalalert.

Shut-off Protection

BWL customers at risk of shut-off are now eligible for Federal Low Income Home Energy Assistance Program (LIHEAP) and Michigan Energy Assistance Program (MEAP) funding assistance, and may also qualify for a winter protection payment plan. Seniors 65 and older, and low-income customers who sign up for a winter protection plan, are protected from electric shut-off during the heating season. Additionally, active military customers may be eligible for extended payment arrangements to prevent service disruption. Contact 211 for payment assistance information or the BWL to inquire about a payment plan.



