



Careers in Energy Week 2019

BWL, along with over 50 Michigan energy companies, will be celebrating Careers in Energy Week from October 14-18. Careers in Energy Week will focus on energy career awareness through student tours, energy fairs and other events to raise awareness about the many benefits of energy careers.

Michigan's energy industry provides nearly 110,000 jobs and is projected to increase by six percent through 2026. Michigan utilities have hired over 3,200 employees since January 2018. Energy impacts every part of our daily lives and it's the people in our workforce who are behind the scenes making it happen.

If you are interested in learning more about a career at BWL, check out our 'Jobs' page at lbwl.com/jobs. Stay tuned on our Facebook and Twitter during the week of October 14 for more information about Careers in Energy Week.



Learn More about the Quality of BWL Water



Every year the BWL issues an Annual Water Quality Report which contains important information about the source of your tap water, the results of tests that we regularly conduct to assure the quality of your water and additional information that you may wish to know about your drinking water. We update the report annually before July 1, with information about the previous calendar year.

To view the BWL 2018 Water Quality Report, please visit lbwl.com/WaterQualityReport or use the QR code to view it now!



If you would like to receive a paper copy, please contact the BWL Environmental Services Department at [517-702-6360](tel:517-702-6360).

To learn more about BWL's water, visit lbwl.com/water.



In 2018, the BWL was presented with the Michigan Section American Water Works Association Research & Treatment Practices award for our Lead Service Line Replacement Program.

Control Your Energy Bill

Establish your business control systems to "set it and forget it." Control systems allow lighting, computers and HVAC systems to function at their most efficient. That means lower energy bills for you. Plus, BWL's Hometown Energy Savers® Business Program has rebates that will provide instant savings when improvements are made.





Find out how control systems can assist your business by calling 877-NRG-LBWL (877-674-5295) or visiting hometownenergysavers.com.





Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:

-  **Round Up**
Round up my monthly utility bill to the next whole dollar
-  **Add \$1**
Add a dollar to my monthly bill
-  **Round Up and Add**
Round up my monthly bill to the next whole dollar and add \$_____
-  **One Time Donation**
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies

BWL CONNECTIONS

Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and search Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



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BWL CONNECTIONS

Light Up Your Bill with Energy Savings

With the holiday season approaching, LED lights will provide big savings. According to ENERGY STAR®, "a decorative light string that has earned the ENERGY STAR label uses 75% less energy than an incandescent light string." LED holiday lights are safer since they produce very little heat and can last 10 times longer. Making a small change—such as swapping out incandescent light strings for LEDs—can lead to big savings.

Check out your local retailer for LED light strings, which are available in an assortment of styles, lengths and colors. Learn more through BWL's Hometown Energy Savers® at 800-573-3503 or hometownenergysavers.com.



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