

- 1. You may register and customize your new RAVE account by going to the Lansing Board of Water & Light's website <a href="https://www.lbwl.com/ready">https://www.lbwl.com/ready</a> .
- 2. Once on the website, under the Preparedness section there is a blue box with a "Register Here" button

HOME | EMERGENCY RESPONSE & PLANNING

# **Emergency Response & Planning**

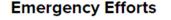
#### **Outage Center**

> Outage Map

The BWL is always looking ahead to be prepared for any kind of emergency that comes to the greater Lansing region. Restoring your utilities quickly and safely is one of our top priorities.

### > Emergency Response & Planning

- > Outage Center Mobile App
- > Outage Credit
- > Mast Repair & Payment Program
- > Damage or Loss of Property



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Mitigation	Preparedness	Response	Recovery

## **Mitigation**

We can all play a part when it comes to mitigating circumstances that may pose a potential risk. As customers, your awareness and ability to report problems in our service area are critical to a quick response to – or possibly preventing – a crisis.

#### **Vegetation Management**

Trimming trees is another way to prevent power outages, which can bring down power lines during strong winds. Our tree trimming program has reduced the number of tree-involved incidents within our service area. If you're planning to trim trees near any power lines, we urge you to consult a professional tree-trimming service. Pole-to-pole overhead power lines carry high-voltage electricity that can seriously or fatally injure you.

LEARN MORE ABOUT TREE TRIMMING

## Preparedness

One way you can be prepared is to sign up for BWL's emergency alerts through the RAVE platform.





3. Your Rave SMART 911 account

You will be presented with 2 options; Sign Up or Sign In If you do not have a Rave SMART 911 account already, you will need to create one. Otherwise, sign in and go to your notifications section.

Sign In		Sign Up Today
required field er ID *		ergency alert notifications from the Lansing Board of how to register and maintain your profile information bwl.com/ready
ssword * Remember User ID		SIGN UP NOW
SIGN IN		
		Select Language
Sign Up Now		
-	ard of Water & Light Alerts	t, MI
Receiving Assistance	Someone is assisting me in setting up my account	
Email Address		
User ID *		
We recommend using your email		
We recommend using your email address for your User ID.		Password Requirements
We recommend using your email address for your User ID. Password * Confirm Password *		
We recommend using your email address for your User ID. Password * Confirm Password *		<ul> <li>8 or more characters</li> <li>at least 1 lower case letter</li> <li>at least 1 upper case letter</li> <li>at least 1 number</li> </ul>
We recommend using your email address for your User ID. Password *	Mobile O Other (Land Line, VOIP, Cable)	<ul> <li>8 or more characters</li> <li>at least 1 lower case letter</li> <li>at least 1 upper case letter</li> <li>at least 1 number</li> </ul>
We recommend using your email address for your User ID. Password * Confirm Password * Phone number *	Mobile O Other (Land Line, VOIP, Cable)	<ul> <li>8 or more characters</li> <li>at least 1 lower case letter</li> <li>at least 1 upper case letter</li> <li>at least 1 number</li> </ul>



4. Build your account profile by adding information to the sections displayed on your page. Below are a few example sections.

LANSING	Select Language 💙 Hi, <mark>Name</mark>   Sign Out
👤 Profile 📢 Alerts 🥕 Account Settings 🕜 FAQ	Print
Hi, Name 82%	📢 Alerts
People / Household	You are currently opted into: Emergency Notifications from Lansing Board of Water & Light, MI
Photo Name Edit Basic Info   Edit Details and Medical Info   Remove	You are eligible for: • Emergency Notifications from John Lemansky Demo Site • Conference Blast Request
Photo Name Edit Basic Info   Edit Details and Medical Info   Remove	<ul> <li>First Responders</li> <li>test1</li> <li>CSBSJU SMS Demo</li> <li>Eaton County 911 Alerts</li> </ul> Opt-in now +
Addresses + ADD	+ Preferences
Photo Photo Photo Photo Photo House - Single Family Edit Basic Info   Edit Details   Remove	You are currently opted into: Sharing your profile to support emergency preparedness.
Address Office / Commercial Edit Basic Info   Edit Details   Remove	Sharing your profile when you dial 9-1-1.
Address Office / Commercial Edit Basic Info   Edit Details   Remove	Edit Preferences +



Hometown People. Hometown Power.

1 Profile	📢 Alerts 🥕 Account Settings 🕜 FAQ									
Alerts	5									
Please set	your preferences by checking all options that you wish to enable.									
Notifica	ntion Preferences									
	Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.									
Select the	contacts you want to receive alerts. I prefer to receive alerts in:									
	Iotification methods:									
	Email, Phone, Text			Select how you wi receive each notification option						
Notificatio	This section may differ based on your provided profile addresses	Text	Voice	Email						
MOHAWK										
	Emergency Notifications from John Lemansky Demo Site Conference Blast Request First Responders Anyone with AED / CPR / First AID training is encouraged to opt-in test1 CSBSJU SMS Demo									
CATTON	Conference Blast Request First Responders Anyone with AED / CPR / First AID training is encouraged to opt-in test1									
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