



Deck the Halls with LED Holiday Lights

Light-emitting diode (LED) holiday lights are a hot holiday item for many reasons. They use up to 90 percent less electricity and last up to 10 times longer than standard bulbs, produce almost no heat and are nearly impossible to break.

Holiday Lighting Guide

	Incandescent		LED
2,000 Hour Lifespan		20,000 Hour Lifespan	
\$68 Cost to Run		\$9 Cost to Run	
Whole string goes out when one bulb dies		String stays on when one bulb dies	

Assumes 10 strands of 25 C9 bulbs run for 7 hours per day for 45 days.



Take Advantage of Rebates

Did you score major savings this year on new energy efficiency appliances on Black Friday? Through Hometown Energy Savers®, residential BWL customers can earn rebates when you purchase and install qualifying energy-efficient products or equipment. Not only will rebates help make your purchase more affordable, but you'll see savings on your bill month after month.

From lighting to heating and cooling to appliances, Hometown Energy Savers® makes it easy to save throughout your home. Simply look for the ENERGY STAR® logo!

Download the application at hometownenergysavers.com.



Our offices will be closed on Monday, December 24 and Tuesday, December 25.

We wish you a very Merry Christmas!



Our offices will be closed on Monday, December 31 and Tuesday, January 1.

We wish you a very Happy New Year!



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are three ways to help:

Round Up
We will round your monthly utility bill up to the next whole dollar and contribute the difference.

Round Up and Add \$1
You can round up your monthly bill to the next whole dollar, add a dollar to your bill each month or round up and add a dollar.

One Time Donation
Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power.

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007
Lansing, MI 48901-3007



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center
lbwl.com/outagecenter

BWL Mobile App
lbwl.com/app

Outage Texting
898295/txtbwl

Water Main Break
517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



LansingBWL



BWLComm

Dec 2018

BWL CONNECTIONS
LANSING



Help brighten a Lansing-area family's holiday season by donating to Pennies for Power. Participants agree to round up their utility bill to the next highest dollar each month, with the extra change going to provide one-time utility shut-off protection for customers who can't make their utility bill payment. If you haven't already signed up, fill out the form on the back of this Connections and submit it with your bill payment, or fill out the form online at lbwl.com/pennies.



lbwl.com/pennies