



Pennies for Power helps provide shut-off protection for BWL customers who are struggling to make ends meet.

There are four ways to help:



Round Up

Round up my monthly utility bill to the next whole dollar



Add \$1

Add a dollar to my monthly bill



Round Up and Add

Round up my monthly bill to the next whole dollar and add \$_____



One Time Donation

Enclosed is a check for \$_____ as my one-time contribution to Pennies for Power

Name: _____

Date: _____

Address: _____

Phone: _____

BWL Account Number: _____

Mail to:
Board of Water & Light
PO Box 13007, Lansing, MI 48901-3007

Sign up online at lbwl.com/pennies



Report Outages

Power, Downed Line or Streetlight
877-295-5001

Outage Center

lbwl.com/outagecenter

BWL Mobile App

lbwl.com/app

Outage Texting

898295/txtbwl

Water Main Break

517-702-6490

Medical Alert Form

If in-home medical equipment depends on electricity, sign up for our medical alert list. Call 517-702-6006, or go to lbwl.com and click on Medical Alert Form.

Seniors Shut-off Protection

If you are 65 or older, the BWL will not shut off your electricity during the heating season. Call 517-702-6006.

Military Families

Families with active members of the U.S. Military are protected from shut-offs. Call 517-702-6006.

Winter Shut-off Protection

Customers having difficulties paying their utility bills may qualify for a winter protection plan. Call 517-702-6006.



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Aug 2021



Water Saving Tips

We've been enjoying sunshine and warm temperatures, which can lead to increased water usage. Since you pay for the water you use, here are some helpful tips on how to conserve water and save money.

In the bathroom:

- Take shorter showers - 5 minutes or less, uses 10 to 25 gallons of water
- Take showers instead of baths - a bath uses 70 gallons
- Turn off the water when shaving or brushing your teeth
- Install low-flow showerheads - uses a third less water than a regular fixture
- Fix leaks - a dripping faucet or running toilet can waste a lot of water

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Water Saving Tips cont'd

In the kitchen

- Run full loads in the dishwasher instead of washing by hand
- Don't let the faucet run - running water when washing dishes wastes water
- Keep a pitcher of cold tap water in the fridge

In the laundry room

- Wash full loads of laundry - the washer fills up with water whether it has one item or a full load

Outside your home

- Mow your lawn less - longer grass absorbs the sun and reduces the need for water
- Check the weather - don't run irrigation systems if it's going to rain
- Check your aim - the sprinkler should water your lawn, not the sidewalk or the house
- Swimming pools - check for leaks, more than 100,000 gallons of water per year can be lost from a leaking pool

Use these tips so you don't flush excess money down the drain. For more water saving tips, visit the Environmental Protection Agency (EPA) at epa.gov/watersense/start-saving.



Appliance Recycling

Receive up to a \$50 rebate when you recycle a qualifying appliance through BWL's Appliance Recycling Program. BWL offers free pick up and safe disposal of your older, inefficient appliances. Qualifying appliances include full-size and compact refrigerators and freezers, room air conditioners, and dehumidifiers. Properly recycling these appliances permanently removes them from our electrical grid and ensures environmentally harmful refrigerants are safely removed from the unit. Call 1-800-573-3503 or visit lbwl.com/energysavers to discover BWL Hometown Energy Savers® rebates and to schedule a pickup.



IT'S TIME



RECYCLE ME!
Call (800) 573-3503

BWL
Hometown Energy Savers

A graphic advertisement for the appliance recycling program. It features a green recycling symbol at the top left. To the right is a tall, yellow refrigerator. The text 'RECYCLE ME!' is written in large, bold, blue letters, with 'Call (800) 573-3503' below it. At the bottom left is the BWL Hometown Energy Savers logo.

HAPPY
Labor Day
★★★

BWL offices will be closed and remote office workers will be off Monday, September 6 in observance of Labor Day.

A graphic advertisement for Labor Day. The background is dark blue. At the top, there is a small American flag above the word 'HAPPY' in a white banner. Below that, 'Labor Day' is written in a large, white, cursive font. Three red stars are positioned below the cursive text. At the bottom, a red text box contains the message: 'BWL offices will be closed and remote office workers will be off Monday, September 6 in observance of Labor Day.'