

COMMITTEE OF THE WHOLE MEETING AGENDA

May 14, 2019 5:30 P.M. – 1201 S. Washington Ave. Lansing, MI - REO Town Depot Board of Water & Light Headquarters

<u>AGENDA</u>

Call	to	Orc	ler

Roll Call

Public Comments on Agenda Items

1. Committee of the Whole Meeting Minutes of March 12, 2019
2. IT OverviewINFO ONLY
3. BSmart Update-PresentationINFO ONLY
 Rules and Regulations for Electric, Water, Steam and Chilled Water Utility Services Rules a. Summary of Proposed Changes
5. BWL Planning ProcessINFO ONLY
6. New Plant UpdateINFO ONLY
7. Amending Appointment to Michigan Public Power Agency (MPPA) - Resolution TAB 4
Other

Adjourn

COMMITTEE OF THE WHOLE Meeting Minutes March 12, 2019

The Committee of the Whole of the Lansing Board of Water and Light (BWL) met at the BWL Headquarters-REO Town Depot located at 1201 S. Washington Ave., Lansing, MI, at 5:30 p.m. on Tuesday, March 12, 2019.

Committee of the Whole Chair Sandra Zerkle called the meeting to order at 5:30 pm and asked the Corporate Secretary to call the roll.

Present: Commissioners Sandra Zerkle, Beth Graham, David Lenz, Tony Mullen, David Price, Ken Ross, Tracy Thomas and Non-Voting Members: Doug Jester (East Lansing) (arrived at 5:36 p.m.) and Bill Long (Delta Township).

Absent: Commissioners Anthony McCloud, and Non-Voting Member Dion'trae Hayes (Lansing Charter Township).

The Corporate Secretary declared a quorum.

Public Comments

Elaine Dierwafischoff spoke regarding the necessity to transition to clean renewable energy sources and BWL's invitation to discuss what should be included in a new IRP.

Approval of Minutes

Motion by Commissioner Thomas, **Seconded** by Commissioner Graham, to approve the Committee of the Whole Meeting minutes of January 8, 2019.

Action: Motion Carried.

Surplus Property to Habitat for Humanity

General Manager Peffley spoke about the BWL vehicle that is being donated to community partner Habitat for Humanity. BWL's procurement policy allows for the donation of personal property, although no vehicle has been donated before. Habitat for Humanity is in need of a vehicle and the value of the pickup being donated was determined to be \$1500.

Commissioner Zerkle commented that the donation is a great idea and is Hometown Power Hometown People taking care of one another.

Outage Management Systems (OMS)

GM Peffley gave an update on the Outage Management System. OMS went live today, March 12, 2019 The map is available on the BWL app and is transparent for customers.

Commissioner Mullen commented on the extensive number of call-ins by customers during the 2013 ice storm and asked if the new system was tested to determine whether 100,000 calls could be taken. GM Peffley responded that the new system has been stress tested and is able to handle that many calls and is user friendly.

Commissioner Zerkle commented that during the last outage she experienced as a BWL customer, she received a notification from the system that service had been restored right after restoration. GM Peffley added that the response system was implemented two years ago so that any customer whose power was not restored after a group outage could notify the BWL.

Communications Survey Results

GM introduced Mr. Stephen Serkaian, Executive Director of Operations and Communications who presented and reviewed the results of the Communications Survey (see below). Mr. Serkaian highlighted where employees receive their internal and external information from the BWL and the HPTV platform.



There was dialogue regarding the implementation of the HPTV's, in which Mr. Serkaian stated, the implementation, was in part, a result of employees' desire to receive regular updates and information from other departments within the company.

Commissioner Mullen commented that supervisors are important for communicating and explaining information that is provided for the employees. Commissioner Jester commented that if one department specifically wants information from another department, the information can be provided in a targeted way on the HPTV.

Commissioner Price questioned if any thought had been given to the preferred method of communication according to age demographics. In response, Mr. Serkaian stated that, that information could be obtained from the results of the survey and could be provided to the Commissioners.

Commissioner Graham questioned if the results of the survey were representative of all employees. GM Peffley responded that every employee was provided access to the survey.

General Managers Updates

GM Peffley spoke about the following items:

- 1. BWL Bottled Water. BWL is considering producing bottled water with BWL's name on it to put BWL water outside of the service territory. BWL is researching environmentally friendly bottles.
- 2. Introduction of Diversity and Inclusion Committee. GM Peffley introduced Executive Assistant Smiljana Lazic who spoke about the Diversity and Inclusion Committee. The Committee consists of six non-bargaining members and six bargaining members along with Ms. Lazic and Executive Director of Human Resources Michael Flowers. The committee members are spread throughout BWL facilities in order to collect concerns, identify areas for improvement, and to obtain feedback from employees.
- 3. Union Leadership & BWL Executive Staff Meetings. GM Peffley spoke about the monthly scheduling of meetings between directors that was initiated three months ago and that the meetings have been very productive.
- 4. Organizational Change Management. Executive Director of Human Resources Michael Flowers spoke about work force initiatives and the Emerging Leaders Program where individuals are selected to participate in a training and development program in order to help them develop into leaders of the future for the BWL. BWL selected 22 employees out of 60 applicants for a 15-month, one day a week, training session. Mr. Flowers also spoke about organizational change management regarding the BSmart project and ADKAR (Awareness, Desire, Knowledge, Ability, Reinforcement.)
- 5. General Manager Round Table. GM Peffley stated that the General Manager Round Table meetings that are scheduled quarterly with community leaders have been very helpful.

Commissioner Long inquired about the community leaders participating in the General Manager Round Table meetings. GM Peffley responded that he will send to the commissioners a list of the group of participants.

<u>Other</u>

Commissioner Thomas thanked Mr. Flowers and HR Manager Joy Wagner for their work on the organizational change management and the Emerging Leaders Program. He also recognized Commissioner Long's for his grandchildren being in the top ten honor students at Waverly schools.

Commissioner Ross informed the Commissioners that questions were asked about a recently issued audit by the Internal Auditor and if there are any expansive questions about any future audits to send him an email and he will place it on the next Finance Committee Meeting agenda for discussion.

Motion by Commissioner Ross, Seconded by Commissioner Graham to excuse Commissioner Hayes and Commissioner McCloud from tonight's meeting.

Action: Motion Carried

<u>Adjourn</u>

Motion by Commissioner Price to adjourn the meeting. The meeting was adjourned at 6:18 p.m.

Respectfully Submitted Sandra Zerkle, Chair Committee of the Whole

Committee of the Whole Meeting March 12, 2019 Page 3 of 3

FY20 RULES AND REGULATIONS Summary of Proposed Changes

Subject: Board of Commissioners update of Rules and Regulations for utility services, including fees and charges.

Background: The Rules and Regulations set forth the terms and conditions of utility services, and govern issues such as:

- General Provisions
- Service Conditions
- Use of Service
- Metering
- Application of Rates
- Responsibility for Payment of Bills
- Dispute and Hearing Procedure
- Distribution System Extensions
- Services
- Fees and Charges
- Compliance
- Other individual Utility Issues

BWL staff periodically review the BWL Rules and Regulations to recommend changes designed to promote clarity and consistency, address change in practice or procedure, address new issues, and ensure that fees and charges are adequate to cover actual costs.

Fiscal Year 2020 changes fall into three categories: (1) Changes designed to address grammar, clarity and consistency across utilities, but not to change the meaning, substance or effect of a rule; (2) Substantive changes that may alter the meaning or effect of a rule; and (3) Fee and Charges increases to recover actual costs where they have increased since the last update in FY18.

1. Non-substantive Changes

For clarity: Examples:

10.7.A Prior to the installation of any electric distribution system extension, the BWL must be granted on the Customer's Premises, and at no expense to the BWL, recordable easements providing right-of-ways suitable for ingress, egress, installation, and maintenance, including, but not limited to, tree trimming or removal, restoration, replacement, construction, and relocation of the electric distribution system extension including any street lighting cables and distribution equipment as designed by the BWL for present and future service.

Revision to Rule 5.7, Rate 5 and 8 Meter Installations

• Changed heading to "Primary Rate Meter Installations" instead of "Rate 5 and 8 Meter Installations"

2. Substantive Changes

Across Utilities - Electric, Water, Steam and Chilled Water:

- Revision of Rule 1, **Definitions**
 - Added a definition of "Customer Information" as referenced in the new Rule 2.2 regarding Customer information collection and privacy
- Revision of Rule 2, General Provisions
 - o 2.2 Added language to address Customer information collection and privacy

- Revision to Rule 6, Property Owner Rental Agent Agreement for Automatic Leave-On "ALO" Service
 - Revision to language to clarify that ALO is a requirement, not recommendation
 - Added language that failure to enroll in ALO may result in application charges and possible service interruptions until enrolled in ALO
- Revision to Rule 9 or 10, Easements
 - Added language to that in the event the required easement could not be reasonably granted on the Customer's premises, the BWL may require the Customer to assist in negotiation of any necessary easements on other private property.
- Revision to Rule 9 or 10, Non-Standard Equipment
 - Added language to clarify that when the BWL elects to provide and maintain equipment which differs from its normal specifications, the Customer will have to enter into an agreement and pay the BWL for the purchase, maintenance, and replacement costs of the non-standard equipment.

ELECTRIC:

- Revision of Rule 1, Definitions
 - \circ $\;$ Added definition of "Advanced Meter" due to new use of the term.
 - Added definition of "Advanced Metering Infrastructure (AMI)" due to new use of the term.
 - Added definition of "Alternate Primary Service" to replace "Second Service" for clarification and to be more descriptive.
 - Added definition of "Alternate Primary Source" to replace "Second Source" for clarification and to be more descriptive.
 - Deleted definition of "Second Service"
 - Deleted definition of "Second Source"
- Revision of Rule 3.2.C, Available Voltage
 - Changed language to eliminate the availability of new three-wire power service which we no longer wish to offer due to safety concerns. Existing three-wire power services are grandfathered in.
- Revision of Rule 3.2.E, Available Voltage
 - Added language to allow Customers who require additional or non-standard equipment the BWL is not willing to install to take primary service voltage instead. The BWL does not want the liability of nonstandard equipment that we cannot maintain or replace readily.
- Revision of Rule 3.2.F, Available Voltage
 - Added language to clarify the point of delivery.
 - Revised language to remove voltages that no longer exist.
- Revision of Rule 4.5, Power Factor
 - Added language to allow the BWL to provide notice and require a Customer to submit a mitigation plan for approval when the Customer's power factor is less than 85% for 6 or more months of any 12 consecutive billing periods; and the Customer is subject to disconnection if the power factor is not adjusted. This add is to enforce the minimum power factor requirement.
- Revision to Rule 5.3C, Equipment Location
 - Added language that when an advanced meter is located indoors and is not communicating, the Customer will be required to pay for BWL to install equipment to establish signal for two-way communication.
- Revision to Rule 5.4, Multiple Occupancy Buildings
 - Added language to require the common meter room of multiple occupancy buildings be located on the ground floor or floor closest to ground level above the flood plain. The BWL does not own or maintain metering equipment for multiple floors such as high-rise buildings.
- Addition of Rule 5.8, Advanced Meter Opt-Out Program
 - o Added language of eligibility and ineligibility of the Advanced Meter Opt-Out Program
- Revision to Rule 6.3, Choice of Rates
 - Added language to give BWL the authority to change a Customer's rate, without the consent of the Customer, when the customer is on a rate they are not eligible to receive. BWL will notify the Customer prior to such change.
- Revision to Rule 6.8A, Cogeneration and Small Power Production Facility
 - Added Primary High Load Factor Service Rate 85 to rate schedule list
- Deletion of Rule 6.9, **Billing Demand**
 - The revision of Rule 6.3 now addresses this point.

- Revision to Rule 10.11, Customer Provided Facilities
 - Added language requiring the Customer to provide outside space for any BWL transformers and other oilfilled equipment which must be accessible by BWL personnel and equipment for purposes of installation, operation and maintenance of BWL equipment to be consistent with current practices.
- Revision to Rule 10.21, Distribution System Extensions for Second Source
 - Revision to use new defined term of alternate primary source in place of second source.
 - Added language that Customer will be responsible for all operation and maintenance costs. This is a new requirement placed on Customers as currently the BWL is bearing all O&M costs.
 - Added language that an alternate primary source does not guarantee capacity on the circuit and related equipment to be able to carry the load of the Customer at all times because the BWL does not have "reserve" capacity agreements or pricing for such an agreement.
- Revision to former Rule 11.11, now Rule 10.22, Second Service
 - Moved to Rule 10 to keep distribution system extensions together.
 - Revised section heading to be Distribution System Extensions for Alternate Primary Service for clarity
 - Revision to state the Customer may request an alternate primary service, because is previously read a Customer could automatically have it which is inaccurate; the BWL must approve.
 - Added language that Customer will be responsible for all operation and maintenance costs. This is a new requirement placed on Customers as currently the BWL is bearing all O&M costs.
- Revision to Rule 11.7A, Commercial and Industrial Underground Services
 - Revision to remove secondary attachment on the pole because the BWL does not want customer-owned facilities on BWL structures.
- Revision to Rule 11.7B, Commercial and Industrial Underground Services
 - Revision to language to clarify the Customer, not BWL, will install direct buried electric secondary service conductors and be responsible to maintain because this is the customer's side of the meter and this work is delegated to local electricians.
- Deletion to Rule 11.7E, Commercial and Industrial Underground Services
 - Removed to eliminate BWL doing work on Customer's secondary service conductors as this work is delegated to local electricians.
- Revision to Rule 11.7F, Commercial and Industrial Underground Services
 - Revision to clarify a single secondary service in excess of 2000 Amperes must be installed using a cable bus or bus duct, if approved by the BWL because this is limited by the number of parallel conductors that can be installed.
- Revision to Rule 11.8A, Multi-Dwelling Structure Services
 - Revision to remove secondary attachment on the pole because the BWL does not want customer-owned facilities on BWL structures.
- Revision to Rule 11.8B, Multi-Dwelling Structure Services
 - Revision to language to clarify the Customer, not BWL, will install direct buried electric secondary service conductors and be responsible to maintain because this is the customer's side of the meter and this work is delegated to local electricians.
- Revision to Rule 13.2, Authorized Attachments
 - Added language that new non-pole owner permit applications are limited to 50 poles per application. This is a BWL requirement due to limited resources.
 - Added language that If the BWL concludes the proposed attachment could jeopardize the physical integrity of its distribution poles, the BWL may require certification of the proposed route by a licensed professional engineer. This is a new requirement BWL is placing on attacher. Attacher is altering pole construction so putting requirement on them to verify attachments do not jeopardize the physical integrity of the pole.
 - Added language that the installation or maintenance of applicant's equipment on poles owned by a thirdparty, will require an agreement between the pole owner and the BWL, and a separate agreement between the BWL and the applicant to be consistent with current practices.
- Revision to Rule 13.6, Payment of Fees
 - Revision of late fee from 5% to 2% because 2% is what is being used operationally.

WATER:

- Revision of Rule 1, **Definitions**
 - Added definition of "Advanced Metering Infrastructure" due to new use of the term within the rules regarding AMI.
 - Added definition of "Module" due to new use of the term within the rules regarding AMI.
- Addition of Rule 5.7, Advanced Meter Opt-Out Program
 - Added language of eligibility and ineligibility of the Advanced Meter Opt-Out Program.
- Revision to Rule 6.3, Choice of Rates
 - Added language to give BWL the authority to change a Customer's rate, without the consent of the Customer, when the customer is on a rate they are not eligible to receive. BWL will notify the Customer prior to such change.
- Revision to Rule 11.2B, Application for Services
 - Deleted Dewitt Township as a township requiring their customers to apply with the township. They want their customers to contact BWL directly.

STEAM:

- Revision to Rule 6.3, Choice of Rates
 - Added language to give BWL the authority to change a Customer's rate, without the consent of the Customer, when the customer is on a rate they are not eligible to receive. BWL will notify the Customer prior to such change.

CHILLED WATER:

No substantive revisions

3. Fees and Charges

ELECTRIC FEES and CHARGES			
When Applied	FY18 Charge	Proposed FY20 Charge	
Each occurrence	At cost	At cost	
Annually	\$12 per attachment, \$300 minimum	Per Pole Attachment Rate 41	Directs to applicable Rate
Annually	DID NOT EXIST	\$50 per antenna with 10% increase every 5 years	New fees per law
Annually	DID NOT EXIST	\$150 per antenna	New fees per law
Each occurrence after the due date via the agreed upon notification system	3 times annual attachment fee per attachment per month	3 times annual attachment fee per attachment per month	
Each occurrence 30 days after notification via the agreed upon notification system	3 times annual attachment fee per attachment per month	5 times annual attachment fee per attachment per month	To be consistent with Rate 41
Each occurrence	\$33 per pole, \$495 minimum	\$50 per pole, \$500 minimum	Adjusted to market rate
Each Request - Electronic	DID NOT EXIST	\$20 per request	New fee to cover costs
Each Request - Per Map Page in Hard Copy	DID NOT EXIST	\$20 per page	New fee to cover costs
Same-Day Service: By the end of the same calendar day of the orderi ng being taken. Service orders taken after 3:00 p.m. weekdays will be completed by the end of the day.	\$150	\$165	For consistency with Water
Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day.	\$150	\$165	For consistency with Water
Each occurrence	\$265	\$275	For consistency with Water
Each occurrence	\$265	\$275	For consistency with Water
One Time - Electric Only - Per Meter One Time - Electric & Water One Time - Electric, Water & Irrigation Monthly - Electric Only - Per Meter Monthly - Electric & Water	DID NOT EXIST DID NOT EXIST DID NOT EXIST DID NOT EXIST DID NOT EXIST	\$115 \$190 \$315 \$10 \$25	Added due to language in Rule 5.8
	When Applied Each occurrence Annually Annually Annually Annually Each occurrence after the due date via the agreed upon notification system Each occurrence after the due date via the agreed upon notification system Each occurrence Each Request - Electronic Each Request - Per Map Page in Hard Copy Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day. Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day. Each occurrence Each occurrence Each occurrence Each occurrence Each occurrence Each occurrence Each occurrence Each occurrence Cone Time - Electric Only - Per Meter One Time - Electric Water & Irrigation Monthly - Electric Only - Per Meter	When AppliedFY18 ChargeEach occurrenceAt costAnnuallyS12 per attachment, \$300 minimumAnnuallyDID NOT EXISTAnnuallyDID NOT EXISTEach occurrence after the due date via the agreed upon notification system3 times annual attachment fee per attachment per monthEach occurrence 30 days after notification via the agreed upon notification system3 times annual attachment fee per attachment per monthEach accurrence\$33 per pole, \$495 minimumEach Request - Electronic Each Request - Per Map Page in Hard CopyDID NOT EXISTSame-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays will be completed by the end of the day.\$150Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day.\$150Each accurrence\$265Each occurrence\$265Come Time - Electric Only - Per Meter One Time - Electric Quere & Irrigation Monthly - Electric & WaterDID NOT EXIST DID NOT EXISTOne Time - Electric Quere & Irrigation Monthly - Electric & WaterDID NOT EXISTMonthly - Electric & WaterDID NOT EXIST	When AppliedFY18 ChargeProposed FY20 ChargeEach occurrenceAt costAt costAnnually\$12 per attachment, \$300 minimumPer Pole Attachment Rate 41Annually\$12 per attachment, \$300 minimumPer Pole Attachment Rate 41AnnuallyDID NOT EXIST\$50 per antenna with 10% increase every 5 yearsAnnuallyDID NOT EXIST\$150 per antennaEach occurrence after the due date via the agreed upon notification systemattimes annual attachment per month attachment per month3 times annual attachment fee per attachment per monthEach occurrence 30 days after notification via the agreed upon notification system3 times annual attachment fee per attachment per month500 per pole, \$300 minimumEach Accurrence\$33 per pole, \$495 minimum\$50 per pole, \$500 minimumEach Request - Electronic Each Request - Per Map Page in Hard CopyDID NOT EXIST\$20 per requestSame-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays will be completed by the end of the day.\$150\$165Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day.\$150\$165Each occurrence\$265\$275Each occurrence\$265\$275Concurrence\$265\$275Concurrence\$100 NOT EXIST\$190One Time - Electric 0NIP. Per Meter DID NOT EXIST\$115One Time - Electric 0NIP. Per Mete

	WATER FEES and CHARGES			
Charge Description	When Applied	FY18 Charge	Proposed FY20 Charge	
	½ of the charge for either side of street if not previously collected.	-		
Water Main Front Footage Recovery	On 16"	\$190/ft	\$197 / ft	Adjusted to cover costs of labor, materials and equipment
Water Services (Board Installed) (Connection Fee applicable)	Up to and incl. 1" Water Service			
	Main-to-Curb Box Stub on previously installed water mains	\$2,300 per stub plus restoration cost	\$2,700 per stub plus restoration cost	Adjusted to cover costs of labor, materials and equipment
	Curb Box-to-Building (Trenched)	\$810 minimum, \$18/ft in excess of 45 feet plus restoration cost	\$845 minimum, \$18/ft in excess of 45 feet plus restoration cost	Adjusted to cover costs of labor, materials and equipment
	Curb Box-to-Building (Bored)	\$1,550 Minimum, \$25/ft in excess of 45 feet plus restoration cost	\$1,850 Minimum, \$30/ft in excess of 45 feet plus restoration cost	Adjusted to cover costs of labor, materials and equipment
	Indoor Meter Set ¾" – Standard	\$270	\$290	Adjusted to cover costs of labor, materials and equipment
	Indoor Meter Set ¾"- With Split Irrigation	\$375	\$385	Adjusted to cover costs of labor, materials and equipment
	Domestic or Irrigation Outdoor %" Meter Set with Meter pit	\$2,850	\$3,015	Adjusted to cover costs of labor, materials and equipment
	Outdoor ¾"Meter Set with Meter pit – Customer Choice Program (labor only)	\$155	\$180	Adjusted to cover costs of labor, materials and equipment
	Retrofit of existing service to allow for split Domestic or Irrigation Service	\$375	\$385	Adjusted to cover costs of labor, materials and equipment
	Charge for setting meter on a split service after initial installation	\$160	\$180	Adjusted to cover costs of labor, materials and equipment
	Service Meter Pit set – Customer Choice Program (labor only)	\$155	\$180	Adjusted to cover costs of labor, materials and equipment
	When requested by Customer			
Service Demolition	Up to and including 1" Curb Box-to-Meter Pit	\$120	\$130	Adjusted to cover costs of labor, materials and equipment
	Up to and including 1" Curb Box-to-Building	\$235	\$245	Adjusted to cover costs of labor, materials and equipment
Winter Construction Charge	Water Services, 2" and under	\$10 /Trench ft	\$11/Trench ft	Adjusted to cover costs of labor, materials and equipment
	Upon occurrence			
Damag <mark>ed</mark> Meter Charge	For Services Up to 1"	\$250	\$260	Adjusted to cover costs of labor, materials and equipment
	For 1' Services	\$320	\$330	Adjusted to cover costs of labor, materials and equipment
	After a running water order has been issued			
Thawing Service Charge Domestic Service Inspection Fee	Up to and incl. 2" and up to 2 hours Each inspection visit for 2" or less diameter services only –	\$235	\$245	Adjusted to cover costs of labor, materials and equipment Adjusted to cover costs of labor,
(Customer Choice Program)	no engineering drawings or service evaluation required.	\$165	\$195	materials and equipment
Permit Application (Customer Choice Program)	Initial request by contractor seeking qualification	\$400	\$410	Adjusted to cover costs of labor, materials and equipment
BULK WATER PERMIT Temporary Hydrant Usage for construction, festivals and governmental special use by special permit.	1" RPZ backflow device plus	\$850	\$795	Adjusted to cover costs of labor, materials and equipment
	2" RPZ backflow device plus	\$1,490	\$1,385	Adjusted to cover costs of labor, materials and equipment
Connect (Turn-on/turn-off) Fee	Same-Day Service: By the end of the same calendar day of the ordering being taken. Service orders taken after 3:00 p.m. weekdays will be completed by the end of the day.	\$150	\$165	Adjusted to cover costs of labor, materials and equipment
Reconnection Fee Non-pay or other	Same-Day Service: By the end of the same calendar day of the order being taken. Service orders taken after 3:00 p.m. weekdays or during the weekend will be completed by the end of the day.	\$150	\$165	Adjusted to cover costs of labor, materials and equipment
	1st Occurrence	\$500	\$500	
Water Theft Penalty Fee	2nd Occurrence	Up to \$1,500	Up to \$1,500	Removed this fee from Bulk Water Permit section and
	3rd Occurrence	Up to \$5,000 and permit revocation	Up to \$5,000 and bulk water permit revocation, if applicable	reinserted here so it is applicable in all instances, not just to bulk water permit customers
Meter Tampering	Each Occurrence	\$265	\$275	Adjusted to cover costs of labor, materials and equipment
	Customer request meter calibration check is within plus or			
Meter Calibration Charge	minus 1.5% of accuracy Up to 2" meters	\$175	\$195	Adjusted to cover costs of labor, materials and equipment
Interference Fee	Each occurrence	\$265	\$275	Adjusted to cover costs of labor, materials and equipment
	One Time - Water Only - Per Meter	DID NOT EXIST	\$125	materiais and equipment
	One Time - Electric & Water	DID NOT EXIST	\$125 \$190	
	One Time - Electric, Water & Irrigation	DID NOT EXIST	\$315	Added due to language in Rule
Advanced Meter Opt-Out Fee	Monthly - Water Only - Per Meter	DID NOT EXIST	\$20	5.7
	Monthly - Electric & Water	DID NOT EXIST	\$25	
	Monthly - Electric, Water & Irrigation	DID NOT EXIST	\$25	

CHILLED WATER FEES and CHARGES				
Charge Description	When Applied	FY18 Charge	Proposed FY20 Charge	
Connect (Turn-on/turn-off) Fee	Same-Day Service: By the end of the same calendar day of the orderi ng being taken. Service orders taken after 3:00 p.m. weekdays will be completed by the end of the day.	\$150	\$165	For consistency with Water
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Meter Tampering	Each occurrence	\$265	\$275	For consistency with Water
Interference Fee	Each occurrence	\$265	\$275	For consistency with Water
Charge Description	When Applied	FY 2016 Charge	Proposed FY20 Charge	
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Meter Tampering	Any time	\$265	\$275	For consistency with Water
Interference Fee	Any time	\$265	\$275	For consistency with Water
Meter Calibration Charge	When Customer requested meter calibration check is within plus or minus 2% accuracy	\$175	\$195	For consistency with Water

PROPOSED RESOLUTION

Rules and Regulations for Electric, Water, Steam and Chilled Water Utility Services

RESOLVED, that Fiscal Year 2019-2020 Rules and Regulations for Electric, Water, Steam and Chilled Water Services be approved as presented, to be effective September 1, 2019.

PROPOSED RESOLUTION Amending Appointment to Michigan Public Power Agency

WHEREAS, Robert Lalonde is the Michigan Public Power Agency (MPPA) Commissioner on behalf of the Lansing Board of Water & Light (BWL), along with James Mitchell and Constance Carantza, who serve as First and Second Alternate Commissioners, respectively; and

WHEREAS, Robert LaLonde resigned his position with the BWL effective April 19, 2019; and

WHEREAS, David Bolan has served as the BWL's Executive Director of Operations for approximately 4 years; and

WHEREAS, it is necessary and appropriate to name a replacement MPPA Commissioner on behalf of the BWL.

NOW, BE IT RESOLVED, that Dave Bolan is named the MPPA Commissioner on behalf of the BWL.

FURTHER RESOLVED, that James Mitchell will remain as BWL's First Alternate MPPA Commissioner.

FURTHER RESOLVED, that Constance Carantza will remain as the Second Alternate Commissioner.